

Wink Vehicle, Battery and Rust-Through Limited Warranty

Wink Motors Inc. | 160 West 66th Street, Suite 35J, New York, NY 10023 | 888-462-9465 | www.WinkMotors.com

Applies to new Wink MARK3 and Sprout3 vehicles originally sold at retail on or after the applicable effective date stated with the vehicle sale.

Coverage and limits

Wink warrants that the covered new vehicle will be free from defects in materials and workmanship under normal use for 24 months from original retail delivery, subject to 6,000 miles of use in the first 12 months and 12,000 cumulative miles by the end of month 24. Mileage is measured from the delivery odometer reading. Within the applicable time and mileage limits, Wink will repair or replace a defective covered component at its option, including reasonable parts and labor arranged or authorized by Wink. "Bumper to bumper" means broad component coverage subject to the exclusions below. The traction battery has a separate 72-month limited warranty; consult that document for its terms.

The customer acknowledges that the Wink is a low-speed vehicle (LSV), a motor vehicle whose designed maximum speed is more than 20 mph and not more than 25 mph under the federal LSV classification. It is not a conventional passenger car. Operation is subject to applicable state and local restrictions.

What is excluded

Normal wear and maintenance are excluded, including tires, brake friction material, wiper blades, bulbs or lamps consumed in normal service, fluids, filters, adjustments, and cosmetic wear, unless a defect caused premature failure. Damage caused by accident, collision, abuse, misuse, overloading, improper towing or storage, flood, fire, speed modification, other modifications, or customer-attempted, unauthorized, or unsupervised repairs is excluded to the extent that condition caused the claimed failure. An unrelated defect remains covered. Service by an independent shop or use of third-party parts does not by itself void coverage; Wink may deny damage caused by defective parts or improper work.

How to request service

Contact inquiries@WinkMotors.com promptly with the VIN, delivery date, contact information, description of the problem, photographs if available, and relevant records. If email is unavailable, call 888-462-9465. Wink will contact you to coordinate diagnosis and expedited repairs under its Sprout service model, using a qualified local service provider and Wink technical support as appropriate. Wink will explain transport arrangements and any customer charges before work. Do not incur non-emergency repair costs on Wink's behalf without its authorization. Report reasonable emergency steps promptly. Wink will determine coverage and explain a denial in writing on request.

General terms and legal rights

Wink Motors Inc. is the warrantor. Coverage begins on original retail delivery of the VIN identified in the sales record and applies to the original retail purchaser. It does not transfer to a later owner unless applicable law requires otherwise. A replacement part or approved repair does not restart the original warranty term. No employee or service provider may change this written warranty orally; any additional written warranty must be issued by Wink. Wink's failure to enforce a provision in one instance does not waive it in another.

To the extent permitted by applicable law, any implied warranties are limited to the duration of this written limited warranty. Some states do not allow limits on how long an implied warranty lasts, so that limit may not apply. To the extent permitted by applicable law, Wink is not responsible for incidental or consequential damages, including loss of use, time, or income. Some states do not allow that exclusion or limitation, so it may not apply. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Nothing here limits rights or remedies that cannot lawfully be waived, including applicable lemon-law and safety-recall rights.

If a court or other authority with jurisdiction holds any provision invalid or unenforceable, it will be ineffective only to the extent of that ruling; the remaining lawful provisions continue in effect. An acknowledgement of receipt does not determine whether coverage exists. The complete warranty must be available for review before purchase.

Wink Traction Battery Limited Warranty

Applies to new Wink MARK3 and Sprout3 vehicles originally sold at retail on or after the applicable effective date.

Coverage and prorated cost

The traction battery uses lithium iron phosphate (LFP or LiFePO₄) chemistry. For 72 months from original retail delivery, Wink will repair or supply a functionally equivalent replacement when a defect in materials or workmanship causes battery failure. Normal capacity loss with age and use is excluded. This draft promises no minimum retained capacity; Wink must define an objective threshold and test method before advertising any capacity-retention promise. This battery warranty has no mileage limit. Coverage requires documented proper battery care under the requirements below.

For an approved replacement, the applicable percentage is determined by the warranty year in which Wink receives the claim, measured from the anniversary of original retail delivery. The same percentage applies throughout that entire year; there is no monthly or daily proration. The calculation uses a fixed \$2,900 replacement-pack value for this six-year warranty, regardless of any later change in Wink's retail replacement price. The owner pays the dollar amount shown below, capped at the actual replacement-pack price if that is lower than the fixed value; Wink pays the remaining covered pack cost. Wink pays reasonable approved diagnostic and installation labor throughout the warranty and reasonable battery shipping to its approved repair location; those costs are not added to the owner's battery share. Any applicable tax on the owner's share will be disclosed in advance. An approved battery repair may be used if it restores normal operation. The \$2,900 replacement-pack value includes anticipated import and inbound freight costs and remains fixed throughout the six-year term.

Warranty year	Wink share at \$2,900	Owner maximum
Year 1	100% \$2,900	0% \$0
Year 2	100% \$2,900	0% \$0
Year 3	80% \$2,320	20% \$580
Year 4	70% \$2,030	30% \$870
Year 5	50% \$1,450	50% \$1,450
Year 6	40% \$1,160	60% \$1,740

LFP charging and storage care

Do not charge the vehicle when battery cells are below 32°F (0°C). A cold-soaked pack may remain below freezing after the air warms. Allow it to warm before charging as directed in the owner's manual. Never bypass a battery-management-system temperature lockout. Charging below the permitted cell temperature can permanently damage LFP cells. Use charging equipment meeting the vehicle specifications, including supported 120 V or 240 V AC input and a compatible J1772 adapter as described in the owner's manual.

Check state of charge at least every 60 days and recharge as needed to avoid deep discharge. Keep a dated log or electronic record of each check and recharge with the indicated state of charge. "Top off" does not mean holding the pack at 100% continuously. During extended non-use, follow the owner's manual's specified storage-charge range, shut down the vehicle as directed, account for standby loads, and recharge only when pack temperature permits. Avoid extended storage below 32°F, particularly at low charge. Wink must confirm the exact storage temperature and charge ranges with its battery supplier before this document is issued.

If the vehicle is left without charging for more than six months and the battery drains completely as a result, the pack may no longer accept a normal charge. A qualified provider may need to diagnose it and, if safe and feasible, perform a battery-management-system reset or recovery; replacement may be necessary. When the condition resulted from failure to maintain the battery, the owner is responsible for reasonable diagnostic, recovery, or replacement costs. Do not bypass battery protections or attempt to revive a deeply discharged pack without qualified supervision.

Annual service record and claim evidence

Once in each 12-month period after delivery, have a competent vehicle or electrical service business verify that the battery accepts a complete charge and the vehicle is operable. Keep a dated invoice or service record showing the VIN, provider, completed full charge, and operability check. Provide that record and the 60-day charge log with a claim. Wink may accept other reliable contemporaneous evidence. If the owner cannot document required care, Wink may deny a battery claim where missing proof prevents verification or failure to maintain caused the claimed damage. An annual full-charge check does not change storage-charge guidance.

Other exclusions and claims

Damage caused by improper charging, below-freezing charging, deep discharge, improper cold storage, accidents, abuse, water intrusion beyond normal use, speed or electrical modifications, or repairs without qualified oversight is

excluded to the extent the condition caused the failure. Independent service or third-party parts alone do not void unrelated coverage.

Email inquiries@WinkMotors.com promptly with the VIN, delivery date, symptoms, photographs if available, maintenance and charging records, and your contact information. If email is unavailable, call 888-462-9465. Wink will contact you and coordinate diagnosis and repair through its Sprout service model. Wink will explain transport arrangements and customer charges before work. Obtain Wink authorization before non-emergency work at Wink's expense; report reasonable emergency steps promptly. Wink will determine coverage and explain a denial in writing on request.

General terms and legal rights

Wink Motors Inc. is the warrantor. Coverage begins on original retail delivery of the VIN identified in the sales record and applies to the original retail purchaser. It does not transfer to a later owner unless applicable law requires otherwise. A replacement part or approved repair does not restart the original warranty term. No employee or service provider may change this written warranty orally; any additional written warranty must be issued by Wink. Wink's failure to enforce a provision in one instance does not waive it in another.

To the extent permitted by applicable law, any implied warranties are limited to the duration of this written limited warranty. Some states do not allow limits on how long an implied warranty lasts, so that limit may not apply. To the extent permitted by applicable law, Wink is not responsible for incidental or consequential damages, including loss of use, time, or income. Some states do not allow that exclusion or limitation, so it may not apply. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Nothing here limits rights or remedies that cannot lawfully be waived, including applicable lemon-law and safety-recall rights.

If a court or other authority with jurisdiction holds any provision invalid or unenforceable, it will be ineffective only to the extent of that ruling; the remaining lawful provisions continue in effect. An acknowledgement of receipt does not determine whether coverage exists. The complete warranty must be available for review before purchase.

24-Month Limited Rust-Through Perforation Warranty

For 24 months from the date of original delivery or the date the vehicle is first placed in service, whichever occurs first, Wink Motors Inc. ("Wink") warrants that the original factory-installed metal body panels will be free from rust-through perforation caused by a defect in materials or workmanship.

"Rust-through perforation" means corrosion that has completely penetrated the applicable metal panel and created an actual hole. Surface rust, rust stains, discoloration, oxidation, pitting, bubbling, blistering, scaling, paint deterioration, and other cosmetic or non-perforating corrosion are not covered.

This warranty does not cover corrosion or damage caused or contributed to by collision, impact, scratches, chips, abrasion, vandalism, repairs, alterations, modifications, neglect, misuse, improper or unusual storage, standing water, flooding, submersion, fire, chemicals, environmental contaminants, road salt, de-icing materials, or exposure to seawater, saltwater, or other unusually corrosive conditions. Corrosion resulting from a failure to reasonably clean or maintain the vehicle is not covered. Normal wear and environmental deterioration are not covered.

The owner is responsible for reasonable cleaning, maintenance, and prompt repair of damage that could contribute to corrosion. Failure to perform maintenance does not by itself exclude coverage unless it caused or contributed to the rust-through perforation.

To request warranty service, the owner must notify Wink or an authorized Wink service provider within a reasonable time after discovering the condition and before authorizing repairs. Wink may require photographs, maintenance records, an inspection, or other reasonably necessary information to determine whether the condition is covered. Wink will not reimburse unauthorized repairs or expenses unless applicable law requires otherwise or Wink authorized the work in advance.

For a covered claim, Wink will, at its option and subject to applicable law, repair the affected area, repair or replace the affected panel, or provide another remedy that reasonably corrects the covered condition. Coverage does not require replacement or refinishing of unaffected panels or replacement of the vehicle.

Towing, transportation, storage, rental vehicles, loss of use, inconvenience, and other incidental or consequential expenses are not covered except to the extent prohibited or otherwise required by applicable law.

This is a limited warranty against rust-through perforation caused by a defect in materials or workmanship only; it is not a general warranty against rust or corrosion. This warranty gives you specific legal rights, and you may also have other rights that vary by state. Any provision of this warranty that is prohibited or unenforceable under applicable law will be applied only to the extent permitted by law, and the remaining provisions will remain in effect.

SELLER: WINK MOTORS INC.

DATE OF SALE:

CUSTOMER ACKNOWLEDGEMENT:

PRINTED NAME: _____

SIGNATURE: _____